

Cash in Future Pay Wallet

1. What is Future Pay?

Ans: Future Pay is India's most convenient and secure digital wallet for shopping across Future Group outlets such as Big Bazaar, Food Bazaar, fBB, Ezone and Home Town. Use Future Pay for a cashless, hassle-free experience while shopping.

2. How does Future Pay work?

Ans: Future Pay is just like ready to use cash. All you have to do is register & start using it. Simply add some money, or link your loyalty cards and get going.

3. How can I register with Future Pay?

Ans: You just have to download the Future Pay Application from the Play store. Next, add the basic registration details and create a password. The registration is absolutely free.

4. What is the offer?

Ans: You can avail the offer by shopping over Rs.2000 in a single bill from 20th Jan till 26th Jan 2017
Following are the slabs to avail the cash in wallet:-
Rs. 2,000 – 3,999 – (Rs. 400 cash in wallet – as Rs. 100 per month for 4 months)
Rs. 4,000 – 5,999 – (Rs. 800 cash in wallet – as Rs. 100 per month for 8 months)
Rs. 6,000 and above – (Rs. 1200 cash in wallet – as Rs. 100 per month for 12 months)
Cash in Future Pay Wallet will only be given once per mobile number on the first transaction above Rs. 2000 only.

5. How can I get cash in Future Pay Wallet?

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Cash in Future Pay Wallet will only be given once per mobile number on the first transaction above Rs. 2000 only.

6. What is the minimum transaction required for this offer?

Ans: Cash in Future Pay Wallet can be availed by shopping over Rs. 2000 in a single bill.

7. Do I have to pay through Future Pay Wallet to avail this offer?

Ans: No, you can pay by any payment mode other than credit note to avail this offer of cash in Future Pay Wallet.

8. I am not an existing Future Pay wallet customer. Will I be eligible for this offer?

Ans: You are eligible as long as you have made a transaction over Rs. 2000. However, to receive the cash in your Future Pay Wallet, you have to register with your provided mobile number on or before 31st January, 2017

9. I have registered for this offer. From when will get the credit?

Ans: You will receive the cash in your Future Pay wallet as Rs. 100 per month depending upon the slab you have qualified for. This will be given at the start of every month, starting 1st Feb 2017.

10. Is there any validity of Cash in Future Pay Wallet?

Ans: The Cash in Future Pay Wallet is valid till the end of the month in which it is given. The unutilized balance will expire at the end of the month and will be deducted from your Future Pay account. For example, the cash given on 1st Feb will expire on 28th Feb 2017 if it has not been used.

11. How many times can I avail this offer?

Ans: This offer can be availed only once per mobile number on the first transaction above Rs. 2000 only.

12. If I make a bill of 3,000 first and then a bill of 5,000, for which will I receive the cash in wallet?

Ans: You will only receive the offer on the first transaction made above Rs. 2,000 in the offer period.

13. If I have made two bills of 1,500 and 1,200, am I eligible for this offer?

Ans: No, you are not eligible. The transaction has to cross Rs. 2,000 in a single bill only.

14. If my bill amount is more than Rs. 10000/-. Can I split the bill and avail the benefits?

Ans: No, the offer is only applicable on the first transaction over Rs. 2,000. In case you split the bill, you will only receive the benefit on the first bill and one mobile number

15. Is there any minimum transaction to redeem the Cash received in Future Pay Wallet?

Ans: No, There is no minimum transaction required to redeem Cash received in Future Pay Wallet.

16. Where can I redeem this cash?

Ans: You can redeem the cash in Big Bazaar, Food Bazaar, fBB, eZone & Hometown

17. How to Pay using Future Pay at the store?

Ans:

- Please complete the shopping at the store.
- Visit the Cash Counter to make the payment
- Please inform the cashier the amount that you would like to pay through Future Pay
- Please give the cashier your registered Future Pay number
- Please choose the sub wallet you would like to pay from (Future Pay, payback etc)
- Share the OTP with the cashier
- Transaction is complete

18. Is this offer available in E-zone & Hometown Stores as well?

Ans: No, This offer is applicable in Big Bazaar, Food Bazaar and FBB stores only.

19. I have provided an incorrect number by mistakenly, Can I transfer the credit in the correct number?

Ans: Once the billing is settled, the Cash in Future Pay Wallet will be credit only on the number given at the time of billing and cannot be transferred to any other wallet.

20. I have forgotten the give my number, I want the Cash in Future Pay Wallet to be credited to my Future Pay account?

Ans: It is mandatory to provide the mobile in order to complete the billing process. Hence, if you have forgotten to give the number, you will not receive the credit.

21. Cashier entered incorrect mobile number, I want the credit to be transferred in my correct number?

Ans: You are required to verify the number given by you, with the number printed on the bill. In case of discrepancy, please contact the CSD desk.

22. I have downloaded the Future Pay Wallet app in February, will I get Cash in Future Pay Wallet?

Ans: Yes, you will get the Cash in Future Pay Wallet effective next month March'2017 and balance for the month of February will be forfeited/will not be credited.

23. Is this offer valid on Wallet Top up transaction done at POS?

Ans: No, the offer is not valid on top-up done at POS.

24. Will I be eligible for the offer if I recharge my T24 number over Rs.2,000?

Ans: No, the offer is not valid on recharge done on T24 number.

25. Is this offer valid on Wallet Top up transaction done at App?

Ans: No, the offer is not valid on top-up done at App.

26. Will customer get the Cash in Future Pay Wallet if the bill paid using Credit Note?

Ans: No, the transactions where credit note is used will not be eligible for Cash in Future Pay Wallet.

27. Whom can I contact incase the cash has not been added to my Future Pay account post 1st Feb?

Ans: You can call on the customer care helpline at 1800 210 1818 or email us on support@futurepay.co.in

Special Bonus Voucher - Electronics

1. What is this Special Bonus Voucher

Ans: This is an Electronics Special Bonus Voucher which will be eligible on Koryo Products.

2. How can I get this voucher?

Ans: To avail Special Bonus Voucher you must do minimum shopping of Rs 2,000 & above in single bill from 20th January to 26th January 2017 from any Big Bazaar.

3. Is there any terms and conditions to avail the Special Bonus Voucher?

Ans: Yes, you need to shop for Rs.2,000 and above from any Big Bazaar store to avail the Special Bonus Voucher.

4. From where can I get this Special Bonus Voucher?

Ans: You will get the Special Bonus Voucher only from Big Bazaar store during the offer period i.e 20th January to 26th January 2017.

5. What is validity of the Special Bonus Voucher?

Ans: The Special Bonus Voucher is valid from 20th January to 12th February 2017.

6. Where can I redeem the Special Bonus Voucher?
Ans: You can redeem the Special Bonus Voucher in Big Bazaar, E-zone at Big Bazaar Stores and Standalone E-zone Stores.
7. What is the benefit of the Special Bonus Voucher?
Ans: You will get a discount mentioned (after rubbing the scratch card) on the Special Bonus Voucher on buying the product printed on the voucher.
8. How do I redeem the Special Bonus Voucher?
Ans: Special Bonus Voucher can be redeemed in a single bill only and cannot be clubbed with any other offer.
You need to handover the Special Bonus Voucher to the cashier before billing.
You need to scratch the card to avail the discount on buying the product printed on the voucher within the validity of the card.
9. I have misplaced the Special Bonus Voucher, can I get a new one?
Ans: If Special Bonus Voucher issued is misplaced it's not possible to issue another voucher.

Axis Bank 10% Discount

1. What is this Axis Bank offer?
Ans: Axis Bank in association with us have introduced 10% discount on shopping of Rs. 3,500 in single bill. This will allow you to avail Instant discount through Axis Credit / Debit Cards from 20th January to 26th January 2017.
2. How can I get the offer?
Ans: To avail 10% discount you must do minimum shopping of Rs 3,500 & above in single bill from any Big Bazaar, Food Bazaar & FBB Stores and pay through Axis Credit / Debit Cards from 20th January to 26th January 2017.
3. Can I pay through any AXIS Bank Cards and get the discount?
Ans: Offer is not applicable on corporate cards and Pre-Paid Cards, you can avail the benefit through Axis Credit / Debit Cards.
4. What is the maximum discount that I can get on my purchase?
Ans: You can receive maximum discount of Rs. 500/- on your purchase.
5. How many times can I avail this discount?
Ans: You can avail the discount only twice in the offer period.

PAYTM Cash Back

1. What is this PAYTM Offer?

Ans: Pay Rs. 2,000 and above with PAYTM and get Rs. 500 cashback*

2. Is there any minimum shopping or payment?

Ans: You need to pay Rs. 2,000 and above with PAYM to avail this offer.

3. How much Cashback will I get?

Ans: You will receive Rs. 500 cashback*

Rs.500 cash back is split as:

- Use Coupon Code- SSD250 to get Rs. 250 cashback when you book a movie on Paytm.
- Movie tickets should be worth Rs. 250 and booked before 20th Feb 2017. If movie ticket is of lesser amount (example 150), then cashback will be of same amount i.e. 150. Coupon Code will be activated for customers after 48 hours of shopping at Big Bazaar.
- Get cashback of Rs 50 each, on five Uber rides, booked till 20th Feb 2017.

4. If I do not get the Cashback, whom do I contact?

Ans: You can contact PAYTM on 180018001234 / 09643979797 or email at care@paytm.com

Effective Price

1. What is Effective Price?

Ans: Effective Price is the net amount post deducting the shopping slab discount from the customer's bill. The same is credited into your Future Pay Wallet at rate of Rs. 100 per month.

2. How is the same calculated?

Ans: For shopping value in the slab of Rs. 2,000 to Rs. 3,999, the maximum benefit is upto Rs. 400.
In the slab of Rs. 4000 to Rs. 5999, the maximum benefit is upto Rs. 800.
In the slab of Rs. 6000 and above, the maximum benefit is upto Rs. 1200.

3. Do I have to Pay the Effective Price or 6 – Day Price?

Ans: You need to pay 6 – Day price at the time of shopping between 20th January to 26th January 2017.